

PRIVACY POLICY

PowerBlock, Inc. respects your privacy and is committed to protecting it.

We are dedicated to the following privacy principles:

- We collect your personal information only as necessary for us to provide you with services through our Site and to personalize and improve our services.
- We do not share your personal information except to comply with the law, to develop products, or to protect our rights.
- We will not sell your personal information to anyone. Ever. Nor will we use your personal information for direct marketing without your approval.

This policy describes the types of information we may collect from you or that you may provide when you visit our website (powerblock.com) and our practices for using, maintaining, protecting, and disclosing that information.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Site, including information:

- by which you may be personally identified, such as name, postal address, email address, telephone number, or any other identifier by which you may be contacted (“personal information”); and
- about your internet connection, the equipment you use to access our Site, and usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the Site via cookies, web beacons, and other tracking technologies.
- From third parties, for examples, the social media and web platforms that you give us access to.

Information You Provide to Us

The information we collect on or through our Site may include:

- Information that you provide by filling in forms on our Site. This includes information provided at the time you may create an account with our Site. We may also ask you for information when you enter a contest or promotion sponsored by us, when you sign up for our email and/or SMS updates, and when you report a problem with our Site.

- Records and copies of your correspondence (including email addresses), if you contact us.
- Your responses to surveys that we might ask you to complete for research purposes.
- Details of transactions you carry out through our Site.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our Site, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Site, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Site.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically may or may not include personal information about you and we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Site and to deliver a better and more personalized service.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Site.
- **Flash Cookies.** Certain features of our Site may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from, and on our Site. Flash cookies are not managed by the same browser settings as are used for browser cookies. For information about managing your privacy and security settings for Flash cookies, see Choices About How We Use and Disclose Your Information.
- **Web Beacons.** Pages of our Site and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit us, for example, to count users who have visited those pages.

How We Use Your Information

We use your information in the following ways:

- To present our Site and its contents to you.
- To provide you with information, products, or services that you request from us.
- To allow you to participate in interactive features on our Site.
- To provide you with customer support.

- To notify you about changes to our Site.
- If you agree, to provide you with information about products or services we think you might like.
- To help keep track of items you put into your shopping cart, including when you have abandoned your cart, and this information is used to determine when to send cart reminder messages via email and/or SMS.
- To carry out our obligations and enforce our rights under any contracts entered into between you and us, including for billing and collection.
- In any other way we describe when you provide the information.
- For any other purpose with your consent.

We may also use your information to contact you about our own goods and services that may be of interest to you. If you do not want us to use your information in this way, you have the right to opt out. Send us an email at privacy@powerblock.com and we will discontinue this use of your information. For more information, see [Choices About How We Use and Disclose Your Information](#).

How We Store Your Information

We will retain your information only for as long as is necessary to provide our services or until you request that we delete your information, whichever comes first. This is a case-by-case determination that depends on things like the nature of the data and why it is collected and processed. If you wish to cancel your account or request that we no longer use your personal information to provide you with our services, you may delete your account by sending a request to delete your account to privacy@powerblock.com.

How We Disclose Your Information

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide:

- To contractors, service providers, and other third parties we use to support our business and who are bound by contract to keep personal information confidential and use it only for the purposes for which we give it to them. As of the date of this Privacy Policy, these contractors, services, and third parties are:
 - UPS; a multinational package delivery and supply chain management company (privacy policy at [UPS Privacy Policy](#))
 - FedEx; a multinational courier delivery service (privacy policy at [FedEx Privacy Policy](#))
 - Paya; a business-to-business (B2B) and B2B2C (business-to-business-to-consumer) payment processing company (privacy policy at [Paya Privacy Policy](#))

- Paypal; an online payment <https://www.affirm.com/privacy> solution company (privacy policy at [Paypal Privacy Policy](#))
- Klaviyo; an ecommerce marketing automation platform (privacy policy at [Klaviyo Privacy Policy](#))
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of PowerBlock's assets.
- To fulfill the purpose for which you provide it. For example, if you email us about a problem with the Site, we will use your email address to reply to you.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our [Terms of Use](#), [Terms of Sale](#), and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of PowerBlock, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. To learn how you can manage your Flash cookie settings, visit the Flash player settings page on Adobe's website. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.
- **Disclosure of Your Information for Third-Party Advertising.** We do not share your personal information with any third parties unless you have consented for us to do so
- **Promotional Offers from the Company.** If you do not wish to have us use your email address or contact information to promote our own products or services, you can opt-out by (1) checking the relevant box during the sign up process, (2) logging into the Site and adjusting your user preferences in your account profile, or (3) sending us an email at privacy@powerblock.com stating your request to opt-out. If we have sent you a promotional email, you may also send us a return email asking to be omitted from future email distributions.

Your Data Protection Rights

We want to make sure that you are fully aware of all of your data protections rights. We aim to take reasonable steps to allow you to correct, amend, delete, or limit the use of your personal information.

Whenever possible, you can update your personal information directly within your account profile page. If you are unable to change your personal information, please contact us at privacy@powerblock.com

If you wish to be informed what personal information we hold about you and if you want it to be removed from our systems, please contact us at privacy@powerblock.com. In certain circumstances, you have the right:

- To access and receive a copy of the personal information we hold about you.
- To change any personal information held about you that is inaccurate.
- To request the deletion of personal information held about you. We cannot entirely delete your personal information from our system except by also deleting your user account.
- You have the right to request that we transfer the data we have collected to another organization, or directly to you.
- You have the right, at any time, to object to us using or processing your personal information.

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. The security of your data is important to us, but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Site, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Children Under the Age of 18

Our Site is not intended for children under 18 years of age. No one under 18 may provide any information to us or on the Site. We do not knowingly collect personal information from anyone under 18. If you are under 18, do not use or provide any information on this Site, register with the Site, make any purchases through the Site, or provide any information about yourself to us. If we learn that we have collected or received personal information from a child under 18, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at privacy@powerblock.com.

Changes to Our Privacy Policy

We may revise and update our Privacy Policy over time, and we will place any updates on this web page. All changes are effective immediately when we post or send them to you and apply to all access to and use of our services and this Site thereafter.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at: privacy@powerblock.com.

This Site is operated by PowerBlock, Inc., 14255 Southcross Drive West, Burnsville, MN 55306.